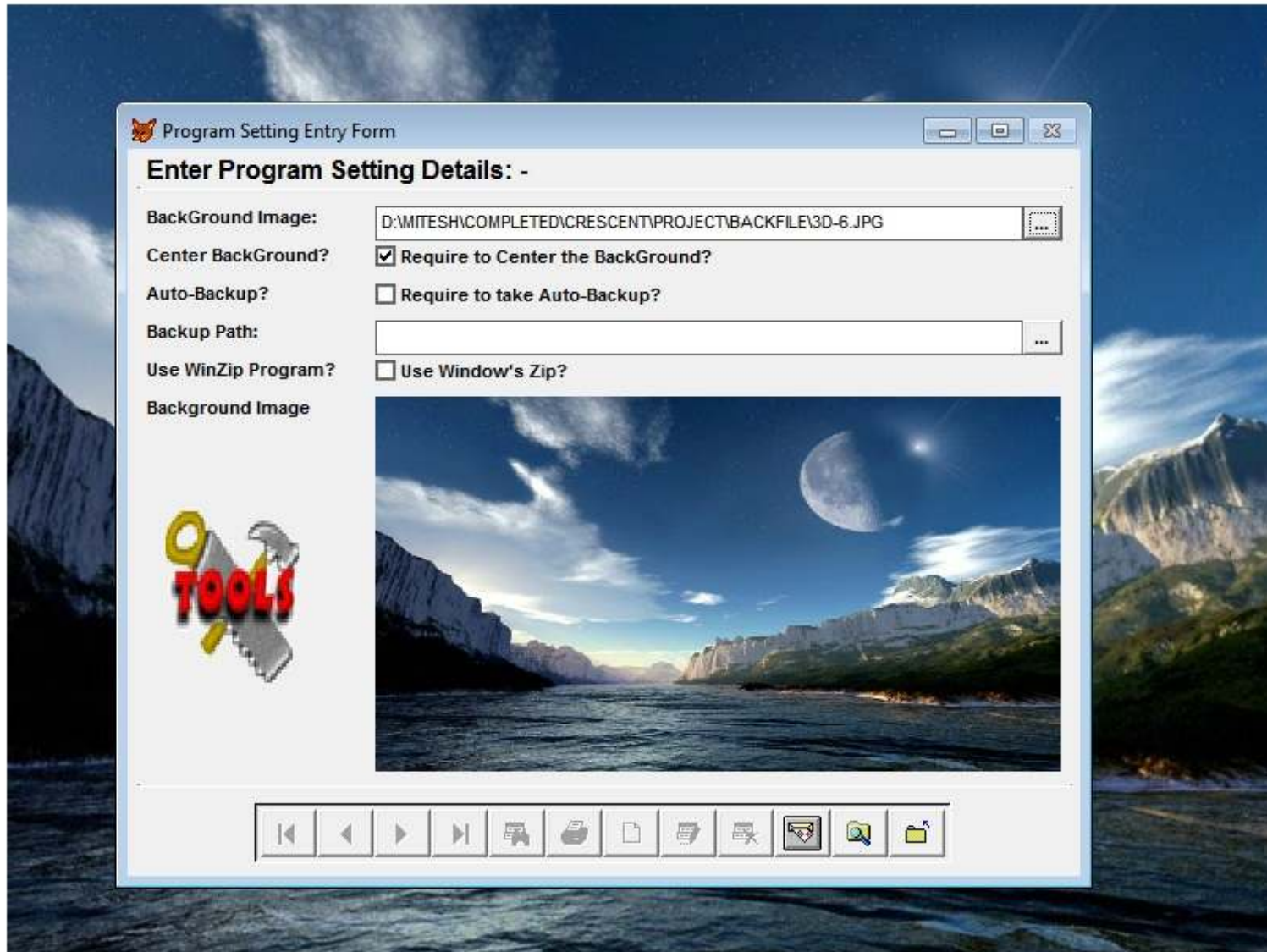


# MicroDot Service Management Presentation Slide


By MicroDot Softwares

[www.microdotsoftwares.com](http://www.microdotsoftwares.com)



CSPL Branch Master Entry Form: 4 Company(s) Available

### Enter CSPL Branch Details: -

Select Branch:	CRESCENT Scientific Pvt. Ltd. - (Bangalore) <input type="button" value="✓"/>		
Branch Name:	CRESCENT Scientific Pvt. Ltd. - (Bangalore)		
Branch Alias:	Bang	Location: Bangalore	
Address:	# 1111, 'B' Wing, 11th Floor, Mittal Towers, No. 6. M.G. Road, Bangalore - 560 001		
Contact Person:	Mr. T. Shambhu - Regional Branch Head		
Telephone Number:	080 - 4112 0733, 4151 2679,		
Fax Number:	080-4112 0739		
E-mail Address:	bangalore@crescentscientific.com		
Web Site:	www.crescentscientific.com		
Logo Image:	<input type="button" value="..."/>  Logo Image Larger		
Service Tax Code:	Local Sales Tax No.:	KST No.-06935564	
C.S.T. Number	06985567	PAN Number:	
VAT / TIN Number:		TAN Number:	
Description:	TIN :-29900137548		



**Customer Master Entry Form: 134 Customer(s) Available**

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**Enter Customer Details: -**

Select Customer: ZYDUS CADILA - AHM ✓

Customer Name: ZYDUS CADILA - AHM

Customer Code: Z0001 CSPL Branch: CRESCENT Scientific Pvt. Ltd. (T

Address: Zydus Cadila Health Care Ltd., Sarkhej - Bavla N.H. No-8 A, Moraiya, Taluka-Sanand  
Dist-Ahmedabad-382 210, India

Customer Location: Ahmedabad Contact Person: Mr. S.V. Gopalakrishnan - Dy. General

Telephone Number: +91-2717-250331/32 Fax Number: +91-2717-250319

E-mail Address: svgopalkrishnan@zyduscadila.com

Web Site: www.zyduscadila.com

Service Tax Code:  Local Sales Tax No.:

C.S.T. Number  PAN Number:

VAT / TIN Number:  TAN Number:

Description: 2230 A, 2100C, 4300.  
Some other contact person are : Mr. Suveer Shrivastava (Sr. Manager Q.C.),  
Mr. G Kesevan (Sr.Research Scientist )

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Principal Master Entry Form: 13 Supplier(s) Available

### Enter Principal Details: -

Select Principal:	ASYS		<input checked="" type="checkbox"/>
Principal Name:	ASYS		
Principal Code:	A0002	Principal Location:	Austria
Address:	Nordstrasse 4, A5301 Eugendorf, Austria		
Contact Person:			
Telephone Number:	(43) 6225 - 3241	Fax Number:	(43) 6225 - 2549
E-mail Address:	sales@asyshitech.com		
Web Site:	www.asyshitech.com		
Service Tax Code:		Local Sales Tax No.:	
C.S.T. Number		PAN Number:	
VAT / TIN Number:		TAN Number:	
Description:			

Navigation icons: back, forward, search, print, save, delete, refresh, help, close

**Instrument Master Entry Form: 70 Product(s) Available**

### Enter Instrument Details: -

Select Instrument: Auto Trace SPE Workstation

Instrument Name: Auto Trace SPE Workstation

Instrument Code: A0001 Product Rate: 0.000

Instrument Detail: Calipers Auto Trace-Solid phase extractor Workstation

Select Principal: Calipers Life Sciences  **New**

Description:

List of Parts:

Select	Part Number	Part Desc	Code	Part Price	Currency
<input checked="" type="checkbox"/> Y/N	46646	Memo	40084	163.640	\$
<input checked="" type="checkbox"/> Y/N	46668	Memo	40085	163.640	\$
<input checked="" type="checkbox"/> Y/N	46670	Memo	40086	204.550	\$
<input checked="" type="checkbox"/> Y/N	46763	Memo	40087	163.640	\$

Navigation icons: Home, Back, Forward, Next, Print, Save, Refresh, Help, Close



**Part Master Entry Form: 326 Part(s) Available**

### Enter Part Details: -

Select Part: MODEL 2100C - 4L

Part Number: MODEL 2100C - 4L

Part Code: M0003

Part Detail: Distek Model 2100C Dissolution System with 4 Litre

Part Price: 16239.700

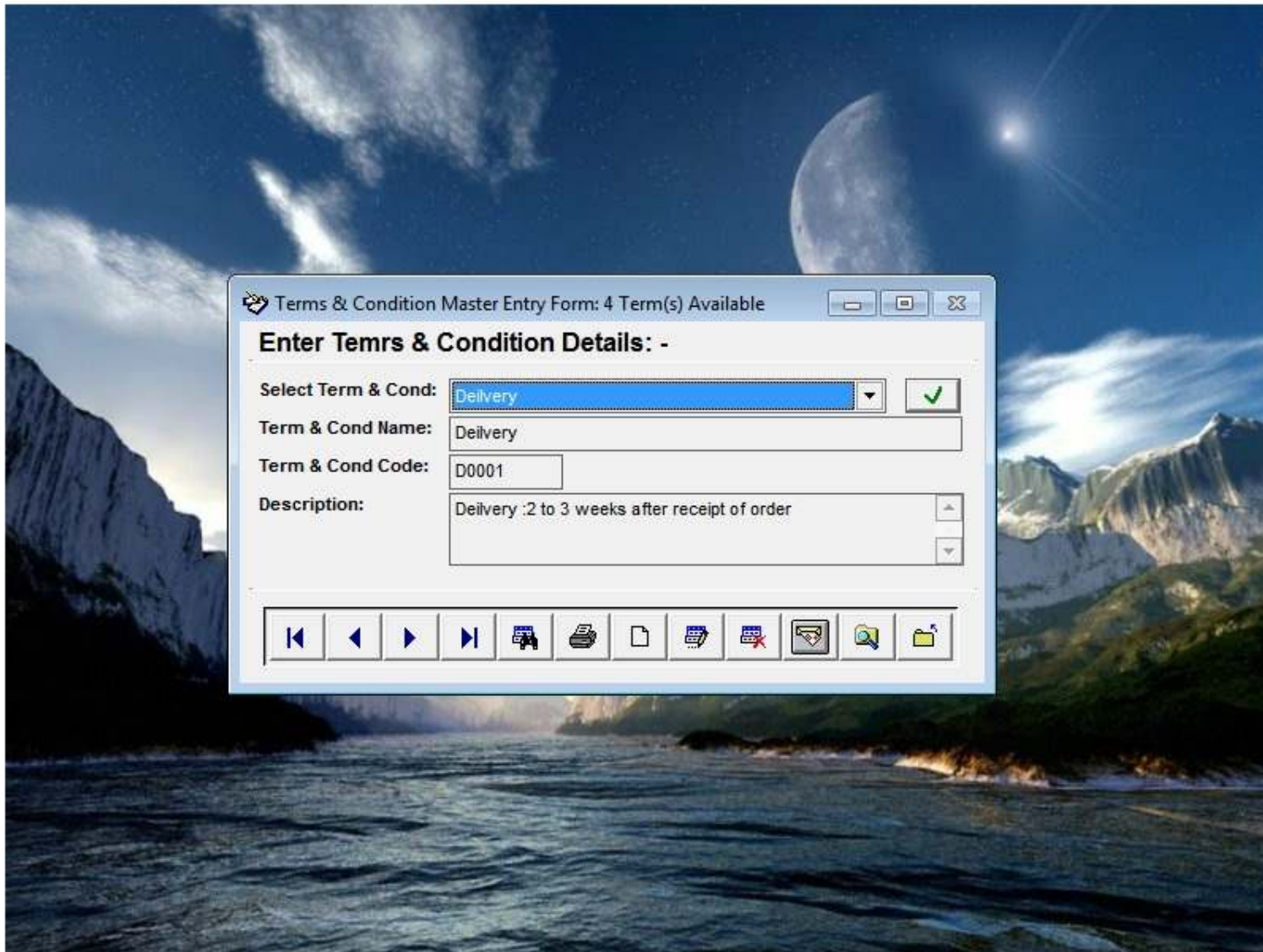
Currency: \$

Description: Model 2100C 4 Liter Dissolution System, Includes, 4 spindle drives, water bath, RPM control module, TCS-0200C "Hiedaway" digital temperature control system, "Quickchange" height adjustment spacer, four vessel covers.

List of Products:

Select	Product Name	Product I	Code
<input checked="" type="checkbox"/> Y/N	Model 2100C	Memo	M0004
<input checked="" type="checkbox"/> Y/N	Model 2230 Autos	memo	M0008
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			

Navigation icons: Home, Back, Forward, Next, Print, Save, Refresh, Stop, Help, Search, Folder





Service Report Entry Form: 1237 Service Report(s) Available

**Enter Service Report Details: -**    CSPL Branch: CRESCENT Scientific Pvt. Ltd. - (Bangalore)    **New**

Select Report No.:	3048-	<input type="checkbox"/>
Service Report No.:	3048-	Service Report Date: 22/05/2006
Customer Name:	C.I.F.T (Central Institute of Fisheries Technology)	<b>New</b>
Engineer Name:	Ajesh M.	
Visit Purpose:	Installation	Visit Date: 22/05/2006
Warranty Period:	1 Year	Warranty Expiry Date: 22/05/2007
Instrument Name:	Turbovap LV	<b>New</b>
Instrument Detail:	Calipers Turbopap LV Concentration Workstation	
Serial Number:	TV0612N12956	
Detail of Work Done:	Unpacked the instrument & did almost all the, but unable to complete as switch of manifold #5 on the panel is not functioning	
Status of Work:	Pending	Signed By: Dr Anandan
Action to be Taken:	Need to Change the membrane once it is courierred to cochin	
Customer Remark:		Training Given To:



Service Report Entry Form: 1237 Service Report(s) Available

**Enter Service Report Details: - CSPL Branch:** CRESCENT Scientific Pvt. Ltd. - (Bangalore) **New**

Select Report No.: 3048-  ✓

Service Report No.: 3048- **Service Report Date:** 22/05/2006

Customer Name:  **New**

Engineer Name:

Visit Purpose: 22/05/2006

Warranty Period: 22/05/2007

Instrument Name:  **New**

Instrument Detail:

Serial Number:

Detail of Work Done: ch of manifold #5 on

Status of Work:

Action to be Taken:

Customer Remark:  **Training Given To:**

**Report Selection List**

- Service Detail Report
- Service List Report
- Service History Report
- Field Service Report
- Serial Number wise History Report
- Customer wise Instrument Report
- Branch wise & Customer wise Instrument Report
- Instrument wise Customer Report
- Instruments Under Warranty
- Instruments Out of Warranty

Ok Cancel

Navigation icons: Back, Forward, Home, Print, Save, Refresh, Stop, Help, Close



### Service Report Details

21/01/2012

**Service Report:** 2087- **Service Date:** 16/09/2004  
**Branch Name:** CRESCENT Scientific Pvt. Ltd. (TechSupport)  
**Customer Name:** TDM - LABS  
**Engineer Name:** Mitul Goradia  
**Visit Purpose:** On Call  
**Instument:** Calipers Turbovap LV Concentration Workstation  
**Status of Work:** Completed  
**Model:** Turbovap LV  
**Serial Number:** TV9816N8089

**Service Report:** 3023-A **Service Date:** 14/06/2006  
**Branch Name:** CRESCENT Scientific Pvt. Ltd. - (Bangalore)  
**Customer Name:** Lotus Labs Pvt. Ltd.  
**Engineer Name:** Ajesh M.  
**Visit Purpose:** AMC  
**Instument:** Calipers Turbovap LV Concentration Workstation  
**Status of Work:** Pending  
**Model:** Turbovap LV  
**Serial Number:** TV0426N12391

**Service Report:** 3041-A **Service Date:** 23/03/2006  
**Branch Name:** CRESCENT Scientific Pvt. Ltd. - (Bangalore)  
**Customer Name:** Appotex Research Pvt Ltd.  
**Engineer Name:** Ajesh M.  
**Visit Purpose:** Installation  
**Instument:** Calipers Turbovap LV Concentration Workstation  
**Status of Work:** Pending  
**Model:** Turbovap LV  
**Serial Number:** TV0553N12775

**Service Report:** 3048- **Service Date:** 22/05/2006  
**Branch Name:** CRESCENT Scientific Pvt. Ltd. - (Bangalore)  
**Customer Name:** C.I.F.T (Central Institute of Fisheries Technology)  
**Engineer Name:** Ajesh M.



Print Preview

Navigation icons: back, forward, search, zoom (100%), print, refresh.

OFFICE COPY

### CRESCENT Scientific Pvt. Ltd. -

### FIELD SERVICE REPORT

# 1111, 'B' Wing, 11th Floor, Mittal 'Towers', No. 6. M.G. Road, Bangalore - 560 001  
Tel.: 080 - 4112 0733, 4151 2679, Fax: 080-4112 0739 E-mail:  
Website: www.crescentscientific.com

Sr.No.: **3048-**

Customer Name & Address :  
C.I.F.T (Central Institute of Fisheries Technology)  
Matsyapuri ,Wellington Islands,  
Cochin.

Engineer's Name: Ajesh M.  
Date : 22/05/2006

Visit:  Installation  Warranty  AMC  On Call

Instrument	Model	Sr. No.
Calipers Turbovap LV Concentration Workstation	Turbovap LV	TV0612N12956

Details of work done:  
Unpacked the instrument & did almost all the, but unable to complete as switch of manifold #5 on the panel is not functioning

Status:  Job Completed  Job Pending

Action to be Taken

AMC Offer & AMC Order Entry Form: 0 Amc(s) Available

**Enter AMC Offer & AMC Order Details: -** CSPL Branch: CRESCENT Scientific Pvt. Ltd. (Delhi) **New**

Select AMC Offer No.:  **✓**

AMC Offer Number:  AMC Offer Date:

Customer Name:  **New** Contact Person:

Service Visits:  Service Tax %:

Contract Charges:  Payment Terms:

Select	AMC/Service	Product Name	Product Desc	Serial
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				
<input type="checkbox"/>				

**New Instrument**

AMC Order Number:  AMC Order Date:

AMC Order Amount:  TDS Amount:  Pending Amount:

Recd Amount1:  Recd Date1:  Cheque Number1:

Recd Amount2:  Recd Date2:  Cheque Number2:

AMC Offer Desc:  AMC Order Desc:

Navigation icons: back, forward, search, print, save, etc.

Sales Quotation & Sales Order Entry Form: 0 Quotation(s) Available

**Enter Sales Quotation & Sales Order Details: -** CSPL Branch:

Select Quotation No.:

Quotation Number:  Quotation Date:  Quote Currency:

Customer Name:   Contact Person:

Out of AMC/Warranty:

Unique Key	Product Name	Product Desc	Part Name

Grand Total:  Quote For:  Tax %:  Made By:

Sales Order Number:  Sales Order Date:

Sales Order Amount:  TDS Amount:  Pending Amount:

Recd Amount1:  Recd Date1:  Cheque Number1:

Recd Amount2:  Recd Date2:  Cheque Number2:

Quotation Desc:  Sales Order Desc:

Terms & Conditions:

Term Page?

Navigation icons:



**Invoice Entry Form: 0 Invoice(s) Available**

**Enter Invoice Details: -** CSPL Branch:  **New**

Select Invoice No.:

Invoice Number:  Invoice Date:

Customer Name:  **New** Invoice Type:

Order Selection List	Unique Key	Order Number	Product Name	Product Desc
<input type="button" value="New Instrument"/>				
<input type="button" value="New Part"/>				
<input type="button" value="Add"/> <input type="button" value="Remove"/>				

Grand Total:  Total Quantity:

Delivery Note:  Terms of Payment:

Supplier's Reference:  Other References:

Despatch Doc No.:  Dated:  Terms of Delivery:

Despatched Through:  Dest:

Service Tax %:  Amount:  C Form:

CST/VAT %:  Amount:

Discount %:  Amount:

